

COAI Press Statement: Guidelines for digitization of Paper CAFs

"We applaud the new directive issued by the Government on the digitization of Customer Application Forms (CAFs) by the telecom service providers. Our nation is moving forward into a digital era, and these guidelines form part of a landmark decision that will assist TSPs in maintaining & streamlining processes. It will result in the creation of an electronic database that will enable the ease of doing business, aid faster delivery of services and also eco-friendly initiative to have Digital CAFs."

To be attributed to Lt. Gen. Dr. SP Kochhar, DG COAI