

Urgent Public Advisory on Fake Messages/Calls from COAI:

*It has been brought to our notice that mischievous elements are sending fake SMS messages and calling people, threatening to block SIM cards. The messages and calls falsely claim that the customer's KYC documents are incomplete, pending or expired. Receivers of such messages are falsely advised to call a particular number or download an app on their phones. If the false directives are followed, it can potentially lead to privacy breach or financial or data loss.*

*We caution the general public to beware of such fraudulent SMS messages and calls. Mobile users should not respond to these messages or calls, and not download any app or share any document or information.*

*Users are advised to only follow messages sent by their operator from their designated SMS IDs only. By staying aware and cautious, we can together fight this menace.*